**IBMhq Test Case Execution Report**

**Test Case Name:Route Incident- 1  
Requirement Name: CX  
Execution Start Time:2020-08-10 20-39-32**

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| **TOTAL STEPS** | **STEPS PASSED** | **STEPS FAILED** | **OVERALL STATUS** | **DEFECT LIST** |
| 6 | 5 | 1 | Fail | 1 |

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| Step No:1 |
| Step Description: Click On Add Icon on right corner |
| Expected Result: Click On Add Icon on right corner |
| Actual Result: The Element: ClickonAddIcon is clicked |
| Status: Pass |
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| Step No:2 |
| Step Description: Click on span2 |
| Expected Result: span2 should be clicked |
| Actual Result: The Element: ClickonIncident is clicked |
| Status: Pass |
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| Step No:3 |
| Step Description: Enter incident subject |
| Expected Result: Subject to be entered |
| Actual Result: The Element: EnterSubject is set with text: Issues with Product we are using |
| Status: Pass |
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| Step No:4 |
| Step Description: Click on Contact Dropdown |
| Expected Result: Clicked on Contact Dropdown |
| Actual Result: null |
| Status: Fail |
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